

## North Yorkshire County Council

### Care and Independence Overview and Scrutiny Committee

Minutes of the meeting held on 27 October 2016 at 10.30 am at County Hall, Northallerton.

**Present:-**

County Councillor Patrick Mulligan in the Chair.

County Councillors: Val Arnold, Jim Clark, John Ennis, Mike Jordan, John McCartney, Brian Marshall, Heather Moorhouse, Chris Pearson, John Savage and Tim Swales.

In attendance: County Councillor Clare Wood (Executive Member for Adult Social Care Health Integration).

Officers: Ray Busby (Scrutiny Support Officer, (Policy and Partnerships)), Marie Ann Jackson (Head of Stronger Communities Programme, Policy and Partnerships), Cath Simms (Head of Targeted Prevention, Care and Support), Mike Webster (Assistant Director, Contracting, Procurement and Quality Assurance (Health and Adult Services))

Apologies: County Councillors Bill Houlton and Helen Grant. Added Members: Julie Knight (North Yorkshire and York Forum), Mike Padgham (Independent Care Group) and Jackie Snape (Disability Action Yorkshire),

**Copies of all documents considered are in the Minute Book**

**110. Minutes**

**Resolved –**

That, the Minutes of the meeting held on 30 June 2016, having been printed and circulated, be taken as read and be confirmed and signed by the Chairman as a correct record.

**111. Any Declarations of Interest**

County Councillor John Savage declared an interest in the item relating to Dementia.

**112. Public Questions or Statements**

The Committee was advised that no notice had been received of any public questions or statements to be made at the meeting.

**113. Dementia:**

**(a) Dialogue with Dementia Navigator Providers**

Considered -

The report of the Scrutiny Team Leader guiding the Committee's question and answer session with providers of the commissioned service for Dementia Support Workers.

At a time when an increasing number of people have to deal with the impact of dementia, North Yorkshire County Council and the NHS jointly commissioned a new service which supports people in their own homes. One year into this contract, representatives from the two successful providers - Dementia Forward and Making Space gave an account of their experiences.

Gill Quinn, Chief Officer (Dementia Forward), Roy Tomlinson (Team Leader) and Steph Johansen, Director of Services (both of Making Spaces) explained how dementia support workers are working effectively on a one-to-one basis with people diagnosed with dementia to help them to continue to enjoy an active and independent life for as long as possible. They are improving people's quality of life, promoting their independence and helping them to plan and to maintain or widen their social networks.

Both organisations are raising awareness through learning programmes, so that people can understand the condition better and develop coping strategies to live as well as possible with dementia. They are successfully providing telephone support, peer support groups, assistance with benefits and services for carers. Support and advice ranges across the whole of the dementia journey from helping people cope with diagnosis, helping them access community support, through to working with people to help them plan in advance for end of life.

The relationship between the two providers and the directorate, as commissioner, was clearly positive and constructive.

**Resolved -**

That the report and discussions be noted.

**(b) Dementia Strategy Update**

Considered -

The report of the Corporate Director - Health and Adult Services updating on the work in relation to the North Yorkshire Dementia Strategy.

**Resolved -**

That the Committee receive a report when the Strategy is finalised by the end of the year and is signed off by Health and Wellbeing Board in February for a formal launch in Spring 2017.

**114. North Yorkshire Safeguarding Adults Board Annual Report 2015/16**

Considered -

The report of the Corporate Director - Health and Adult Services asking the Committee to receive the Annual Report of the North Yorkshire Safeguarding Adults Board (SAB).

In reviewing the Annual Report of the North Yorkshire Safeguarding Board, members welcomed that so many encouraging initiatives were underway. IN particular - because it demonstrates how simple things can often make a big difference – reference was made to the Registered Safe Places scheme. The ‘Safe Place’ symbol is displayed on their window or door so that people who are out and about and begin to feel anxious or at risk – be it because they have learning difficulties, disabilities, frailty, dementia or mental health problems – can look out for the symbol and enter the Safe Place to get help. Up to 120 public sector organisations across the county – libraries, leisure centres, Citizen’s Advice Bureau, Northern Rail stations, community and children’s centres – have registered in this first phase and are displaying the Safe Places sticker.

**Resolved -**

- a) That the Annual Report of the Safeguarding Adults Board be noted.
- b) Members concluded that the evidence in its report for 2015/16 suggests the Board is in a healthy state - governance arrangements are sound; partnership commitment - especially to training – is good; work on community prevention and awareness is robust, and strategic links with other partnerships in localities is good.

**115. Living Well**

**(a) Living Well Team and Stronger Communities**

Considered -

The report of the Scrutiny Team Leader introducing the presentation to the Committee on the Living Well Team.

**Resolved -**

That the report be noted.

**(b) Living Well: One Year on**

Considered -

The presentation by Cath Simms, Head of Targeted Prevention, Care and Support (Health and Adult Services)

After their initial briefing last year, the Stronger Communities and Living Well teams, represented by Marie-Ann Jackson and Cath Simms respectively, returned to update on progress. This time, information to committee focussed more on the Living Well Team.

Cath explained that 1400 people countywide have been seen by the Living Well Team between since October 2015 with 34% referrals through Customer Service Centre. People are receiving an average of 7 weeks support but, pleasingly, and in line with original aspirations, 90% of people have not had any further NYCC involvement.

Loneliness and isolation remains a key feature of referrals - 39% people supported present being lonely and/or isolated as the primary reason for seeking support. Interventions have resulted in people developing social connections, attending

community groups, technology, buying simple equipment. Particularly heartening is 53 people having been supported to become volunteers.

What is available in the community and the environment is a significant factor in people's lives; therefore, the links to the sphere of responsibility of the Stronger Communities team are clear. The team has continued to build upon its work with local organisations, community groups and other partners from the public and private sectors across North Yorkshire, identifying opportunities to co-produce a range of local support and services aimed at improving the well-being of people of all ages.

**Resolved -**

- a) That the presentation be noted.
- b) Members agreed that, as was originally envisaged when the council committed to this investment, in practice the two teams are complementing each other well.

**116. The Annual Report of the Director of Public Health**

Considered -

The Annual Report of the Director of Public Health

**Resolved -**

That consideration of the Annual Report be deferred to a different occasion

**117. Work Programme**

Considered -

The report of the Scrutiny Team Leader on the Work Programme.

**Resolved -**

That the Work Programme be agreed.

The meeting concluded at 12:40pm

RB